



GENERAL TERMS AND CONDITIONS OF KUUR ADVOCATUUR B.V.

March 2, 2026

I. General

1. KUUR Advocatuur B.V., of which KUUR Letselschade Advocatuur is a trade name, has its registered office in Nuland and is registered with the Dutch Chamber of Commerce (KvK) under number 99235536. In these general terms and conditions, KUUR Advocatuur B.V. is referred to as 'KUUR'.
2. These general terms and conditions apply to every engagement, including supplementary and follow-up engagements, as well as to all agreements between KUUR and third parties. They also apply to all legal and other acts performed by KUUR with, for, or towards the client, including non-contractual obligations.
3. All provisions in these general terms and conditions also apply for the benefit of persons involved in the performance of the engagement and/or persons who may bear any liability in that regard. This constitutes a third-party clause, which these persons may invoke at any time.
4. These general terms and conditions are drawn up in Dutch and English. In the event of any discrepancies between the two versions, the Dutch text shall prevail.

II. Engagement

1. An engagement is formed once it has been confirmed in writing by KUUR to the client, or as soon as the engagement has in fact commenced.
2. All engagements are accepted and performed exclusively by KUUR, even if it is the express or implied intention that an engagement be performed by a specific person. The applicability of Article 7:404 of the Dutch Civil Code and Article 7:407(2) of the Dutch Civil Code is hereby expressly excluded.
3. KUUR performs engagements exclusively for the benefit of the client. Third parties cannot derive any rights from the content of the services provided or from the manner in which KUUR has performed the engagement. The transfer of rights arising from the engagement to third parties is permitted only with the prior, express and written consent of KUUR, regardless of the legal basis for such transfer.
4. In addition to what is provided by law, both the client and KUUR may terminate the engagement at any time by giving notice, provided that a reasonable notice period is observed, in light of the circumstances.

III. Services

1. KUUR shall exercise due care and professionalism in performing the engagement, taking into account the client's interests. Only if expressly agreed in writing does the engagement constitute an obligation to perform a specific act or achieve a specific result.
2. The client is obligated to provide all facts and circumstances that may be relevant to the proper performance of the engagement, as well as all data and information requested by KUUR,

promptly and in full.

3. The client guarantees the accuracy, completeness, and reliability of the data and information provided to KUUR, even if such data and information originate from third parties.

IV. Liability and engagement of third parties

1. Liability for damage arising from or related to the performance of an engagement is limited to the amount paid out under KUUR's professional liability insurance in the matter concerned, increased by the applicable deductible. If, for any reason, no payment is made under that insurance, liability is limited to the fee paid by the client for the engagement in question, up to a maximum of € 20,000.
2. Every engagement granted to KUUR entails the authority for KUUR to engage third parties (such as a medical advisor, analyst, actuary, labor expert, etc.) and to accept, on behalf of the client, any limitations of liability imposed by such third parties. KUUR is not liable for the selection of these third parties or for any shortcomings in their performance. Article 6:76 of the Dutch Civil Code is hereby expressly excluded.
3. The limitations of liability also apply if KUUR were to be liable for errors made by third parties engaged by KUUR, or for the improper functioning of equipment, software, data files, registers, or other resources used in the performance of the engagement.
4. The client shall indemnify KUUR against all claims by third parties, including costs of legal assistance, that in any way relate to or arise from the services performed by KUUR for the benefit of the client.
5. If, during or in connection with the performance of an engagement, damage to persons or property occurs for which KUUR is liable, such liability is limited to the amount paid out in the matter concerned under KUUR's general liability insurance (AVB), increased by the deductible applicable under that insurance.
6. The aforementioned limitations of liability also apply if an engagement is wrongfully refused and damage results therefrom.
7. Without prejudice to Article 6:89 of the Dutch Civil Code, the right to compensation shall in any event lapse twelve months after the event or omission that directly or indirectly gave rise to the damage for which KUUR is liable.

V. Fees and expenses

1. Unless otherwise agreed, the fee is calculated on the basis of the time spent and the applicable hourly rate, increased by VAT and any disbursements (such as court fees, travel expenses, information provision, and expert fees). KUUR is entitled to adjust the applicable hourly rate during the term of the engagement and to index it annually in accordance with the CBS Consumer Price Index.
2. KUUR is entitled to invoice periodically (for example, on a monthly basis).

3. Payment must be made within 14 days of the invoice date. If payment is not made within this period, the client shall be in default without further notice of default being required, and statutory interest shall be due.
4. In the event of late payment, KUUR is entitled to suspend its services or terminate the engagement.

VI. Complaints, disputes, and applicable law

1. All disputes arising from or relating to the formation or performance of an engagement, including billing disputes, will be handled in accordance with KUUR's office Complaints Code ('Kantoorklachtenreglement'). This procedure can be consulted at www.kuurletselschade.nl. By entering into an agreement with KUUR, the client agrees to the applicability of this office Complaints Code.
2. The legal relationship between KUUR and the client is governed exclusively by Dutch law.
3. The competent court in the district in which KUUR's office is located shall have exclusive jurisdiction to hear any dispute between KUUR and the client.

VII. Privacy and Archiving

1. KUUR processes (personal) data in accordance with its privacy policy, which can be consulted at www.kuurletselschade.nl.
2. Files are retained for at least seven years after the matter has been closed. Thereafter, KUUR may destroy these files without further notice.